



Government of Dubai  
DEPARTMENT OF TOURISM  
AND COMMERCE MARKETING

حكومة دبي  
دائرة السياحة  
والتسويق التجاري

Ref: D/221/145/001

6 June 2006

**Attn: General Managers**

**Hotel Establishments & Tour Operators**

Construction Work Disturbance

Reference is made to our 20 March 2004 circular (copy attached) as regards the above.

Please note that we are still receiving visitor complaints relating to the noise disturbance level.

You are kindly reminded to ensure that customers are informed in advance of any nearby developments that may affect their stay and familiarize yourself with the European travel package regulations.

Your cooperation would be highly appreciated.

Kind regards.

Lina Makarem Dergham  
Senior Manager  
Business Development

Encl. As above



Government of Dubai  
DEPARTMENT OF TOURISM  
AND COMMERCE MARKETING  
Ref: D/221/145/001

حكومة دبي  
دائرة السياحة  
والتسويق التجاري

20 March 2004

**Attn: General Managers  
Hotel Establishments & Tour Operators**

### Construction Work Disturbance

In view of the level of construction work going on in Dubai and the disturbance that this may cause visitors, hotel establishments and tour operators must inform the customers in advance of any nearby developments that may affect their stay. Such advice must also appear in your brochures and websites, where practical.

Kindly note that under the European package travel regulations, the customer has the right to withdraw from the contract without any penalty if the building work seriously affects their enjoyment. We strongly advise you to familiarize yourself with the content of the above regulations.

We also urge you to use the statement below in response to any queries from the overseas media or the leisure and business travellers.

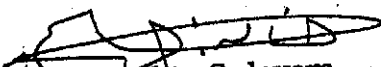
### "Dubai Anticipates Future Demand

Many exciting hotel and leisure infrastructure developments are underway in Dubai to ensure that the emirate remains at the forefront of advancement to meet the anticipated future demand of the discerning traveler. Room stock in Dubai will more than double within the next 10 years and the offering of entertainment and leisure facilities is set to expand dramatically.

The landmark developments are very timely to secure the emirate's continued future growth. Dubai has developed a reputation for its bold and innovative approach in the creation of many architectural wonders. Whilst there is a general curiosity about the latest developments in the emirate, we also recognise that any unwanted disruption needs to be kept to a minimum."

Your cooperation would be highly appreciated.

Kind regards.

  
Khalid A. bin Sulayem  
Director General

P O Box 594 Dubai, United Arab Emirates  
Telephone (9714) 2230000, Telefax (9714) 2230022



Internet: <http://dubaitourism.ae>

ص.ب: ٥٩٤ دبي، الإمارات العربية المتحدة  
هاتف: ٢٢٣٠٠٠٠ (٩٧١٤)، فاكس: ٢٢٣٠٠٢٢ (٩٧١٤)