



Government of Dubai
DEPARTMENT OF TOURISM
AND COMMERCE MARKETING
Ref: D/221/145/001

حكومة دبي
دائرة السياحة
والتسويق التجاري

20 March 2004

**Attn: General Managers
Hotel Establishments & Tour Operators**

Construction Work Disturbance

In view of the level of construction work going on in Dubai and the disturbance that this may cause visitors, hotel establishments and tour operators must inform the customers in advance of any nearby developments that may affect their stay. Such advice must also appear in your brochures and websites, where practical.

Kindly note that under the European package travel regulations, the customer has the right to withdraw from the contract without any penalty if the building work seriously affects their enjoyment. We strongly advise you to familiarize yourself with the content of the above regulations.

We also urge you to use the statement below in response to any queries from the overseas media or the leisure and business travellers.

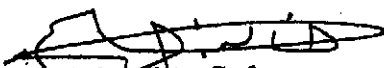
"Dubai Anticipates Future Demand

Many exciting hotel and leisure infrastructure developments are underway in Dubai to ensure that the emirate remains at the forefront of advancement to meet the anticipated future demand of the discerning traveler. Room stock in Dubai will more than double within the next 10 years and the offering of entertainment and leisure facilities is set to expand dramatically.

The landmark developments are very timely to secure the emirate's continued future growth. Dubai has developed a reputation for its bold and innovative approach in the creation of many architectural wonders. Whilst there is a general curiosity about the latest developments in the emirate, we also recognise that any unwanted disruption needs to be kept to a minimum."

Your cooperation would be highly appreciated.

Kind regards.


Khalid A. bin Sulayem
Director General

